Tools to support multi-agency collaboration

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Collaboration and coordination are key to effective responses to family violence, however they are intricate and challenging in practice. This list of articles, reports, and tools was collated during the development of the New Zealand Family Violence Clearinghouse Issues Paper, "Building collaborations to eliminate family violence: facilitators, barriers and good practice". It is intended to provide readers with helpful tips, tools and strategies considered critical to the effective functioning of collaborative family violence initiatives. It is not exhaustive or definitive. Section headings within the document guide readers to the aspect of coordinated response being discussed.

Topics covered include:

- (1) Tangata whenua;
- (2) General information about multi-agency collaboration;
- (3) Case management resources;
- (4) Diversity resources;
- (5) Communication skills;
- (6) Prevention;
- (7) Real stories;
- (8) Gender analysis;
- (9) National accountability framework; and,
- (10) Governance.

New Zealand Family Violence Clearinghouse

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2.2 Guides to writing memoranda of understanding and protocols

- Alberta Council of Women's Shelters & Alberta Children's Services. (2006). Building a collaborative, community based response: A guide for shelters and child and family services authorities in protocol development
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3. Case management resources

3.1 Confidentiality & information sharing protocols

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4. Diversity resources

AVA Project. (2010). *Individual (victim/survivor): Resources for working with diversity*. UK: Home Office.

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NCALL. (2011). *Abuse in Later Life - Resources*. National Clearinghouse on Abuse in Later Life: A project of Wisconsin Coalition Against Domestic Violence. <u>http://www.ncall.us/resources</u>

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5. Communication resources

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7. Real stories

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8. Gender analysis on violence against women

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9. National accountability framework

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10. Governance

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